

Actions

Some actions to connect and participate in communication.

These actions were developed from research undertaken with communities in 2012.

Provide feedback to agencies about their communication with your community and let them know when their messaging works well.

Know your community leaders and people in key local government agencies that you can call upon.

Establish good relationships with your community.

Recognise the willingness of people to participate and contribute to the common good.



Be part of regular community meetings/ forums in person or online.

Get to know your neighbours.

Share your knowledge with your community.

Have a family/ community plan in place in case of emergencies.

Know who might need extra help in your community and ensure these people are supported.

These suggestions will help you and your community access resources in your language:

Link into your organisation's social media (Facebook, Twitter, Instagram), and check community newspapers.

Know where to find official information on websites, as some resources might be translated in your language.



Listen to your local community access radio station as they have content in many languages other than English.

Share your knowledge with your community.

It is your right to access information and to request an interpreter when you speak with a government agency - ensure you ask for this service if you need it.



Remember that having good relationships is essential in everyday life and in times of crisis.